

Wardhaman Urban Co-operative Bank Ltd., Nagpur

(Regn.No.: NGP/C.T./Y-1/B.N.K./0/311/99 Dated :9-2-99)

H.O. & Main Branch : 73-C, Sewasadan Square, Central Avenue, Nagpur-440 018.

Ph : 0712-2778347,2725535,2735270,2720606,2725522, Fax : 2778347

ATM COMPLAINT FORM – FOR ACCOUNT DEBITED CASH NOT DISPENSED

To: The Branch Manager

_____ (Name of the Bank)

_____ (Name of the Branch)

_____ (Name of the City)

1. Customer Information:

Name of the Customer :

Account No. :

Debit Card / ATM Card No. :

2. ATM Information :

ATM ID/Location, if ID is not available :

Name of the ATM Bank :

3. Nature of the Complaints:

a) Complaint relating to Cash withdrawal:

Amount requested for withdrawal : [Rs.]

Amount actually disbursed at ATM : [Rs.]

Amount debited to the account : [Rs.]

Date of transaction : [](DD/MM/YY)

Time of transaction : []

Date:

Signature of the Card Holder

Contact Tel / Mobile No.

*(Name of the bank branch where cardholder account is maintained which is linked to ATM card)

IMPORTANT NOTE FOR LODGING COMPLAINTS

1. Wardhaman Bank cardholders can lodge the complaint at the parent branch only.
 2. Other Bank cardholders have to lodge the complaint with the Card issuing Bank only.
 3. The printed complaint forms are available at any of the Wardhaman Bank Branches or can be downloaded from banks' website www.wardhamanbank.com
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